



## **Best for Pet Member Information**

Here at Best for Pet, we understand that while the country goes into lock down, your pet's need for veterinary care continues on.

Best for Pet offers a simple way for clients to manage their finances and helps provide the best standards of care for their pet.

We will continue to run the Best for Pet program throughout COVID-19 for our member



### **Which Best for Pet clinics are operational during this time?**

Please refer to our website for the most up-to-date information on which Best for Pet Clinics are operating.

### **Can I pause my membership?**

While in the past we have not offered the ability to pause your membership, under the current circumstances we will allow members to pause their Best for Pet membership until July upon request. This means that you will not have access to any of your member benefits during the pausing period or plan payments.

If you would like to pause your membership please contact us at [info@bestforpet.co.nz](mailto:info@bestforpet.co.nz) or call 0800 682 838.

### **Can I cancel my membership?**

Cancelling your membership at this time will incur the usual cancellation fees as per the terms and conditions of the membership.